



WALKSLY LLC

PET CARE SERVICES

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Terms & Conditions

1. Service Agreement

Booking any service with Walksly means you agree to our terms below. These apply to all services including dog walking, pet sitting, and pet taxi.

2. Pet Health & Behavior

- Pets must be current on vaccines (rabies, bordetella, distemper).
- Let us know **beforehand** if your pet has aggressive or unpredictable behavior.
- Walksly is **not liable** for injuries, bites, or damage caused by undisclosed behavior. The owner is fully responsible.

3. Scheduling & Cancellations

- Book in advance – at least 24 hours is best.
- Cancel at least 24 hours in advance to avoid fees.
- Less than 24 hours' notice may result in a 50% charge.
- **Holiday bookings** require 48-hour cancellation notice and may include extra fees.

4. Payment Policy

- Payment is due at booking or before your first service.

- We accept: Cash, Credit Cards, Debit Cards, Venmo, PayPal, Cash App, Zelle
- Late payments (5+ days overdue) will incur a \$10 late fee.
- Returned or declined payments may result in service suspension.

5. Liability & Emergencies

- Walksly is fully insured and bonded.
- We are not responsible for:
 - Pets escaping from unlocked areas or faulty leashes.
 - Pre-existing illnesses or injuries.
 - Property damage caused by pets.
- In an emergency, we will contact you or your vet. If unreachable, we may seek emergency care at your expense.

6. Pet Taxi Guidelines

- All pets must be secured (create or leash/harness).
- You must provide safe restraints.
- We are not responsible for injuries if proper equipment is not provided.

7. Home Access & Safety

- You must give accurate instructions (keys, alarms, codes).
- We're not responsible for access issues due to incorrect info.
- All keys/codes are stored securely and never copied or shared.

8. Emergency Contact

Provide a local emergency contact and your vet's info before your first service.

9. Social Media

We love showing off our furry clients! With your permission, we may share photos on our website or social media – but we never share names or personal details.

10. Legal Stuff

These terms follow Georgia state law. Any disputes will be handled in Cobb County, GA.

11. Updates

We may update these terms anytime. Continued use of our services means you agree to the latest version.

Questions? Feel free to contact us any time at walksly@walksly.com.

Pet Waste Pick-Up – Terms & Conditions

1. Service Agreement

By using our pet waste removal services, you (“Client”) agree to the following terms. These apply to one-time, recurring, or seasonal clean-up services provided by Walksly (“Company”).

2. Client Responsibilities

- All yards must be accessible at the scheduled time (unlocked gates, no aggressive pets present).
- Lawns must be maintained to allow visibility of waste (excessively tall grass may result in missed waste).
- Waste pick-up is limited to **dog waste only** unless otherwise agreed.

3. Missed Visits & Rescheduling

- If access is blocked (locked gate, pets outside, etc.), we’ll attempt to contact you. If we cannot service the yard, the visit will be marked as missed, but **fees may still apply**.

- Inclement weather (light rain, cold, etc.) does **not cancel service** unless hazardous conditions arise.
- Severe weather or natural events may require rescheduling at no cost.

4. Payment Terms

- Payments are due in advance for one-time or recurring services.
- Accepted methods: Cash, Debit Card, Credit Card, PayPal, Venmo, CashApp, Zelle
- Returned or declined payments may result in service suspension.

5. Waste Disposal

- Waste is double-bagged and disposed of offsite.

6. Health & Safety

- We use sanitary tools and gloves to prevent contamination.
- Waste clean-up services are not a substitute for veterinary care or parasite control.
- Walksly is not responsible for lawn damage or health issues related to prolonged waste exposure prior to service.

7. Liability

- We are fully insured and take all reasonable precautions.
- We are not liable for:
 - Accidents caused by lawn hazards (holes, debris, etc.)
 - Damage to property from pre-existing issues.
- Clients agree to indemnify and hold Walksly harmless from any claims related to waste, pets, or environment on the property.

8. Termination of Service

- Either party may terminate service with 48 hours' notice.

Repeated service denials (locked gate, pets present, etc.) may lead to cancellation without a refund.

9. Legal

These terms are governed by **Georgia law**. Any disputes will be resolved in courts located in **Cobb County, GA**.